#### **South to Downtown Minneapolis**

				laple Grov oick-up time	<b>→</b>		own Minne op-off time		
	Trip Number	Weaver Lake Rd & Fish Lake Rd	East Fish Lake Rd & I-494		Shepherd of the Grove Park & Ride	Hemlock Ln & 73rd Ave	4th Street & Hennepin Ave	Marquette Ave & 8th St	Marquette Ave & 10th St
AM	1	5:53	5:59	6:02	6:07	6:08	6:28	6:32	6:34
	2	6:29	6:35	6:38	6:43	6:44	7:05	7:10	7:12
	3	6:59	7:05	7:08	7:13	7:14	7:36	7:41	7:43
	4	7:30	7:36	7:39	7:44	7:45	8:09	8:14	8:16

#### **North to Maple Grove**

			own Minn oick-up time		Maple Grove (drop-off times*)  Hemlock Ln Shepherd East Fish East Fish Weaver						
	Trip Number	2nd Ave & 10th St	2nd Ave & 6th St	3rd St & Hennepin Ave	Hemlock Ln & 73rd Ave	Shepherd of theGrove Park & Ride	East Fish Lake Rd & I-494	Weaver Lake Rd & Fish Lake Rd			
M	1	3:40	3:44	3:48	4:09	4:11	4:14	4:16	4:22		
	2	4:09	4:13	4:17	4:40	4:42	4:45	4:47	4:53		
	3	4:37	4:41	4:46	5:09	5:11	5:14	5:16	5:22		
	4	5:19	5:23	5:28	5:51	5:53	5:56	5:58	6:04		

Additional midday and evening trips from downtown to Shepherd of the Grove Park & Ride are available via Route 781/787. See schedule below.

Shaded times indicate rush-hour fares

# Monday – Friday only

#### **South to Downtown Minneapolis**

				(F			own Minn rop-off time				
	Trip Number	Central Ave & 1st St NE	Co Rd 30 & Revere Ln	101st Ave & Nathan Ln	Nathan Ln & 109th Ave	Zachary Ln & Boundary Creek Terr	Boundary Creek Terrace & 101st Ave	Zachary Lane Park & Ride	4th Street & Hennepin Ave	Marquette Ave & 8th St	Marquette Ave & 10th St
AM	1	5:33	5:36	5:39	5:43	5:45	5:48	5:53	6:17	6:21	6:23
	2	6:00	6:03	6:06	6:10	6:12	6:15	6:20	6:46	6:51	6:53
	3	6:29	6:32	6:35	6:39	6:41	6:44	6:49	7:16	7:21	7:23
	4	6:57	7:00	7:03	7:07	7:09	7:12	7:17	7:46	7:51	7:53
	5	7:26	7:29	7:32	7:36	7:38	7:41	7:46	8:16	8:21	8:23

#### **North to Maple Grove**

			own Minnoick-up time		Maple Grove (drop-off times*)						
	Trip Number	2nd Ave & 10th St	2nd Ave & 6th St	3rd St & Hennepin Ave	Zachary Lane Park & Ride	Boundary Creek Terrace & 101st Ave	Zachary Ln & Boundary Creek Terr	Nathan Ln & 109th Ave	101st Ave & Nathan Ln	Co Rd 30 & Revere Ln	Central Ave & 1st St NE
PM	1	3:41	3:45	3:49	4:18	4:21	4:24	4:26	4:28	4:31	4:34
	2	4:11	4:15	4:19	4:49	4:52	4:55	4:57	4:59	5:02	5:05
	3	4:41	4:45	4:50	5:20	5:23	5:26	5:28	5:30	5:33	5:36
	4	5:10	5:14	5:19	5:48	5:51	5:54	5:56	5:58	6:01	6:04
	5	5:38	5:41	5:45	6:13	6:16	6:19	6:21	6:23	6:26	6:29

Additional midday and evening trips from downtown to Zachary Lane Park & Ride are available via Route 781/787. See schedule below.

Shaded times indicate rush-hour fares

## **781** Monday – Friday only **South to Downtown Minneapolis**

				(pick-up	times)			(drop-off times*)			
Trip Number	Route Branch	94th Ave & Dunkirk Lane 11	Co Rd 30 & Elm Creek Blvd	Forestview & 89th Ave	Elm Creek Blvd & 89th Ave	Maple Transit : Arrive	Grove Station 2 Depart	4th Street & Hennepin Ave	Marquette Ave & 8th St	Marquette Ave & 10th St	
Ę	Ron	A	₿	<b>O</b>	<b>O</b>	Œ	•				
1	781					5:48	5:51	6:11	6:15	6:17	
2	781A	5:45	5:50	5:53	5:56	6:04	6:07	6:27	6:31	6:33	
3	781A	5:55	6:00	6:03	6:06	6:14	6:17	6:38	6:43	6:45	
4	781					6:25	6:28	6:49	6:54	6:56	
5	781A	6:14	6:19	6:22	6:25	6:33	6:36	6:57	7:02	7:04	
6	781					6:44	6:47	7:08	7:13	7:15	
7	781					6:50	6:53	7:14	7:19	7:21	
8	781					6:57	7:00	7:21	7:26	7:28	
9	781A	6:45	6:50	6:53	6:56	7:04	7:07	7:29	7:34	7:36	
10	781					7:09	7:12	7:34	7:39	7:41	
11	781					7:12	7:15	7:37	7:42	7:44	
12	781A	6:57	7:02	7:05	7:08	7:16	7:19	7:41	7:46	7:48	
13	781					7:22	7:25	7:49	7:54	7:56	
14	781					7:27	7:30	7:54	7:59	8:01	
15	781A	7:13	7:18	7:21	7:24	7:32	7:35	7:59	8:04	8:06	
16	781					7:38	7:41	8:05	8:10	8:12	
17	781A	7:26	7:31	7:34	7:37	7:45	7:48	8:12	8:17	8:19	
18	781					7:56	7:59	8:22	8:27	8:29	
19	781					8:06	8:09	8:31	8:36	8:38	
20	781					8:17	8:20	8:41	8:46	8:48	
21	781A	8:08	8:13	8:16	8:19	8:27	8:30	8:51	8:56	8:58	
22	781					11:29	11:30	11:48	11:52	11:54	
		First stop is	on 94th Ave mi	d-block betweer	n Garland Lane a	nd Dunkirk Lane					

2 The 781 inbound buses do not make any pick-up stops after the Transit Station.

#### **North to Maple Grove**

		(p	ick-up time	s)	(drop-off times*)					
æ	Route Branch	2nd Ave	2nd Ave	3rd St &	Maple Grove	Elm Creek	Forestview	Co Rd 30	94th Ave	
Trip Number	Bra	& 10th St	& 6th St	Hennepin Ave	Transit Station	Blvd & 89th Ave	& 89th Ave	& Elm Creek Blvd	& Dunkirk Lane 4	
ē.	onte	Tourse	ourse	7110	<b>(3</b>	Ō	<b>(</b>	B	A	
						U	•	U		
M 1	781	12:16	12:19	12:23	12:413					
2	781	2:16	2:19	2:23	2:413					
3	781	3:14	3:18	3:22	3:45					
4	781A	3:37	3:41	3:45	4:08	4:15	4:18	4:21	4:28	
5	781	3:45	3:49	3:53	4:16					
6	781A	3:56	4:00	4:04	4:27	4:34	4:36	4:39	4:46	
7	781	4:05	4:09	4:13	4:36					
8	781A	4:10	4:14	4:18	4:41	4:48	4:51	4:54	5:01	
9	781	4:14	4:18	4:23	4:46					
10	781	4:19	4:23	4:28	4:51					
11	781	4:26	4:30	4:35	4:58					
12	781A	4:29	4:33	4:38	5:01	5:08	5:11	5:14	5:21	
13	781	4:35	4:39	4:44	5:07					
14	781A	4:40	4:44	4:49	5:12	5:19	5:22	5:25	5:32	
15	781	4:49	4:53	4:58	5:21					
16	781	5:00	5:04	5:09	5:32					
17	781A	5:01	5:05	5:10	5:33	5:40	5:43	5:46	5:53	
18	781A	5:09	5:13	5:18	5:41	5:48	5:51	5:54	6:01	
19	781	5:11	5:15	5:20	5:43					
20	781	5:23	5:27	5:32	5:55					
21	781A	5:36	5:39	5:43	6:06	6:13	6:16	6:19	6:26	
22	781A	6:06	6:09	6:13	6:33	6:40	6:43	6:46	6:53	
23	781	6:36	6:39	6:43	7:033 5					
		<b>B</b> ( )	11 FL D . 7	07.6	d D L O D: L					

3 Connects with Flex Route 787 for service to the Park & Ride lots.

4 Last stop is on 94th Ave mid-block between Garland Lane and Dunkirk Lane **5** This bus continues to Zachary Lane Park & Ride, arriving at 7:08pm.

Shaded times indicate rush-hour fares

## 785 Mon-Fri only **South to Downtown**

_		Downtown Minneapolis (drop-off times*)							
II Irip Number	Parkway Station	4th Street & Hennepin Ave	Marquette Ave & 8th St	Marquette Ave & 10th St					
1	5:25	5:50	5:54	5:56					
2	5:50	6:15	6:19	6:21					
3	6:25	6:50	6:55	6:57					
4	6:42	7:10	7:15	7:17					
5	6:52	7:20	7:25	7:27					
6	7:00	7:30	7:35	7:37					
7	7.10	7.40	7:45	7.47					

8:10

#### **North to Maple Grove**

			own Minn oick-up time		
	Trip Number	2nd Ave & 10th St	2nd Ave & 6th St	3rd St & Hennepin Ave	Parkway Station
	重				A
PM	1	3:13	3:17	3:21	3:43
	2	3:38	3:42	3:46	4:11
	3	3:48	3:52	3:56	4:21
	4	3:58	4:02	4:06	4:31
	5	4:08	4:12	4:16	4:41
	6	4:13	4:17	4:22	4:47
	7	4:28	4:32	4:37	5:02
	8	4:38	4:42	4:47	5:12
	9	4:47	4:51	4:56	5:21
	10	4:57	5:01	5:06	5:31
	11	5:07	5:11	5:16	5:41
	12	5:37	5:40	5:44	6:09
	13	6:07	6:10	6:14	6:37

Additional midday and evening trips from downtow to Parkway Station are available via Route 781/787. See schedule below.

Shaded times indicate rush-hour fares

Monday – Friday only

#### **South to Downtown Minneapolis**

				Maple Grov bick-up time	<b>→</b>		own Minn op-off time		
	Trip Number	Lawndale Ln & 72nd Pl (A)	Co Rd 101 & Weaver Lake Dr	Weaver Lake Rd & Dunkirk Ln	Cross Winds Church Park & Ride Arrive Depart		4th Street & Hennepin Ave	Marquette Ave & 8th St	Marquette Ave & 10th St
١	1	5:35	5:41	5:46	5:51	5:53	6:15	6:19	6:21
	2	6:06	6:12	6:17	6:22	6:24	6:47	6:52	6:54
	3	6:34	6:40	6:45	6:50	6:52	7:17	7:22	7:24
	4	7:02	7:08	7:13	7:18	7:20	7:47	7:52	7:54
	5	7:31	7:37	7:42	7:47	7:49	8:18	8:23	8:25
	6				8:25	8:27	8:52	8:57	8:59

#### North to Maple Grove

		Downt (p	own Minn oick-up time	<b>eapolis</b> s)		Maple (drop-of	Grove ff times*)	
	Trip Number	2nd Ave & 10th St	2nd Ave & 6th St	3rd St & Hennepin Ave	Cross Winds Church Park & Ride	Weaver Lake Rd & Dunkirk Ln	Co Rd 101 & Weaver Lake Dr	Lawndale Ln & 72nd Pl
РМ	1	3:43	3:47	3:51	4:16	4:20	4:24	4:30
	2	4:15	4:19	4:24	4:51	4:54	4:58	5:04
	3	4:44	4:48	4:53	5:20	5:23	5:27	5:33
	4	5:14	5:18	5:23	5:50	5:53	5:57	6:03
	5	5:43	5:46	5:50	6:15	6:18	6:22	6:28

available via Route 781/787. See schedule below. Shaded times indicate rush-hour fares

\* Drop-off Times: All drop-off times are "estimated" times, which can vary widely due to traffic conditions. When arriving early to a drop-off time point, a bus driver is not required to wait until the listed time for that time point before leaving.

On buses from Maple Grove to downtown or the U of M, pay your fare as  $\,$ you board the bus.

On buses leaving downtown or the U of M, pay the fare when departing the bus in Maple Grove.

## Monday – Friday only

## **South to Downtown via Route 783**

	(pick-up times)						103	op-off time		
	Trip Number	Lane &	Bass Lake Rd & Lawndale Ln	& W. Fish	Cross Winds Church Park & Ride	<b>→</b>	Crosswinds Church Park & Ride	4th Street & Hennepin Ave	Marquette Ave & 8th St	Marquette Ave & 10th St
М	1	6:06	6:09	6:14	6:20	Transfer to 783	6:24	6:47	6:52	6:54
	2	6:34	6:37	6:42	6:48	ır t	6:52	7:17	7:22	7:24
	3	7:02	7:05	7:10	7:16	nsfe	7:20	7:47	7:52	7:54
	4	7:31	7:34	7:39	7:45	Tra	7:49	8:18	8:23	8:25

10

B<sub>ass</sub> Lake Rd

788

A 63rd Ave N

#### **North to Maple Grove via Route 783**

		Downtown Minneapolis (pick-up times)			<b>783</b>		788	<b>→</b>	Maple Gr (drop-off tir	<b>ove</b> nes*)
	Number	2nd Ave & 10th St	2nd Ave & 6th St	3rd St & Hennepin Ave	Crosswinds Church Park & Ride	<b>→</b>	Church Park & Ride	& W. Fish Lake Rd	Bass Lake Rd & Lawndale Ln	Lane & Fieldstone
	重				D		<b>D</b>	•	B	A
М	1	3:43	3:47	3:51	4:16	783	4:16	4:21	4:26	4:30
	2	4:15	4:19	4:24	4:51	E	4:51	4:56	5:01	5:05
	3	4:44	4:48	4:53	5:20	ir F	5:20	5:25	5:30	5:34
	4	5:14	5:18	5:23	5:50	Transfer from 783	5:50	5:55	6:00	6:04
	5	5:43	5:46	5:50	6:15	Tra	6:18	6:23	6:28	6:32

Connect with route 783 at Crosswinds Church for service to/from downtown. Pay fare on route 783.

## Midday/Evening Shuttle to Park & Rides

		Downtown Minneap (pick-up times)			781		787	Park & Ride Lots (drop-off times*)				
	Trip Number	2nd Ave & 10th St	2nd Ave & 6th St	3rd St & Hennepin Ave	Maple Grove Transit Station	<b>A</b> 787	Maple Grove Transit Station	of the Grove	Crosswinds Church Park & Ride	Parkway Station	Zachary Lane Park & Ride	
М	1	12:16	12:19	12:23	12:41	r to 7	12:41	12:48	12:55	1:02	1:16	
	2	2:16	2:19	2:23	2:41	Iransfer to	2:41	2:48	2:55	3:02	3:16	
	23	6:36	6:39	6:43	7:03	ם	7:03	7:10	7:17	7:27	7:081	
	1 This bus continues to Zachary Lane Park & Ride, arriving at 7:08pm.											

Route 787 serves only the Park & Ride lots listed. No other stops will be made. No extra fare or transfer is required.

789 Mon - Fri only South to U of M A 2 8:01 8:03 8:31 8:33 8:36 **North to Maple Grove** 4:45 4:48 4:50 5:20 Shaded times indicate rush-hour fares

Maple Grove Transit

101st Ave N

Park & Ride

Dntn Mpls

Bass Lake Rd

Nottingham Pkwy

785 Dntn Mpls

**Rice Lake** 

781

Ler Lake Rd

www.maplegrovetransit.org

89th Ave N

er Lake Dr

95th Ave N

94th (A)

Weave Lake Park

763-494-6005

**Express Route** No stops along this portion of a route. **Route Number** Route number is displayed on bus above the windshield and/or door. Only certain trips serve this segment of a route. Look for Route Branch on timetable. Timepoint Letter Use these points to reference timetable. Buses will stop between timepoints. Park & Ride Lot Park **free** at these lots and ride the bus. See other side for addresses.

P Shepherd of the Grove Church Park & Ride

780 Dntn Mpls

**Downtown Minneapolis** Buses entering downtown on Marquette Avenue stop at Buses leaving downtown on 2nd Avenue stop at bus stops Outbound to Maple Grove ● **① ①** Bus stops Light-Rail Stations



Bus does not stop on this

**Route 780 PM trips** 

109th Ave N

Note: Route 782 a.m. trip #1 and #2 travel via Highway 610 and 169 for the express

93rd Ave N

77th Ave N

782

1st St NE

101st Ave N

89th Ave N

85th Ave N

Maple Grove Transit Station

781 Dntn Mpls 789 U of M

Mud Lake

Park & Rid

782 Dntn Mpls

Co Rd 30 / 93rd Ave N

89th Ave N

**Zachary Square** 

**Local Route** Bus will stop at any safe location along this portion of a route.

# **Route Map** and Schedules

Effective August 22, 2016

**Weekday Express Routes:** 

**Shuttle Routes:** 



transit@maplegrovemn.gov www.maplegrovetransit.org



## Welcome to Maple Grove Transit

Maple Grove Transit is a service offered by the City of Maple Grove providing weekday morning rush-hour express service to downtown Minneapolis with return service to Maple Grove in the afternoon rush hour.

There are five express routes serving downtown Minneapolis: 780, 781, 782, 783, and 785.

Route 788 shuttle acts as a collector and transfers customers to the Route 783.

Route **789** is an express route to the University of Minnesota. Route 789 does not operate during the Winter and Summer semester breaks.

Route **787** is a shuttle route that provides midday and evening service from Maple Grove Transit Station to the other Park & Ride lots, allowing someone parked at any Park & Ride to get back from downtown Minneapolis midday or evening via route 781.

## **Contact Us**

**Transit Administrator** 

Phone: 763-494-6005 Fax: 763-494-6421 Email: transit@maplegrovemn.gov

Website: www.maplegrovetransit.org

**Transit Administrator** 

Maple Grove Transit P.O. Box 1180 12800 Arbor Lakes Parkway Maple Grove, MN 55311

**Lost and Found** 612-373-3333

**Emergency Announcements** 763-494-5994

**Midwest Paratransit** (Routes 787 & 788)

763-493-2200

**Regional Transit Information** 612-373-3333 (Metro Transit) www.metrotransit.org

## **How to Ride**

Call a regional transit information representative at 612-373-3333 for help planning your trip, visit www.maplegrovetransit.org for more information, or use the online trip planner at www.metrotransit.org.

#### **Reading your Schedule**

Lettered circles on the route maps indicate "time points." Each time point is labeled with a letter that corresponds with the same time point in the trip timetable. Use these to gauge the best time to arrive at your bus pick-up location. Your bus stop may be between time points. Please be at your stop five minutes early.

#### **Maple Grove Bus Stops**

In Maple Grove, there are no signed bus stops on streets. Simply flag down your driver at any safe location along the route as the bus approaches. If it's dark, use a small flashlight to signal the driver. Get to your stop five minutes early.

#### **Minneapolis Bus Stops**

Bus stop signs indicate bus stop locations. All bus stops on Marquette and 2nd Avenue are signed with a letter. Maple Grove inbound trips serve the stops signed with the letter "D" on Marquette Avenue, and outbound trips serve the stops signed with the letter "H" on 2nd Avenue. Please be at your stop five minutes early.

#### **Route numbers on Buses**

Signs above the windshield and/or passenger door indicate route and trip numbers, so simply check the sign to make sure you're getting on the right bus. Sometimes, buses are used that do not display the MGT logo. When in doubt, check overhead signs, or ask the driver.

#### **General Information**

Bike racks are available on all buses.

No service on the following Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.

Reduced service may be operated on the days before or after Independence Day, Thanksgiving or on Christmas Eve. Look for details in the Connect newsletter, available on buses and trains prior to these

Free parking is available at all Park & Ride lots.

## Fares & Passes

Non-Rush Rush Hours Hours Adults \$3.00 \$2.25 Seniors (65+) \$3.00 **& Youth** (6-12) Persons with \$ .75 \$ .75 Disabilities

Children age 5 and under ride free with a fare-paying customer (limit 3

Monday-Friday 6:00-9:00 am & 3:00-6:30 pm

Fares are subject to change

#### Paying your fare

**Buses FROM Maple Grove** On buses from Maple Grove to downtown or the U of M, pay your fare as you board the bus.

#### **Buses TO Maple Grove**

On buses leaving downtown or the U of M, pay the fare when departing the bus in Maple Grove.

If paying in cash, board the bus prepared to pay the exact cash fare. The farebox takes bills and coins, but cannot make change. If you need a transfer to ride another bus, ask the driver when you pay.

#### **Discount Bus Cards**

To pay with a Go-To Card, Metropass, U-Pass or Go-To College Pass, touch it to the Go-To circle on the blue card reader as you board.

To pay with SuperSaver Stored Value Cards or 31-Day Passes, insert them (arrow pointing down) into the reader next to the farebox.

Cards and Passes are available for purchase at the Maple Grove Cub Foods store, Metro Transit Service Centers, and at www.metrotransit.org.

#### Park for FREE and ride the bus

Park & Ride Lots

**Maple Grove Transit Station** Serving Routes 781 and 789

12350 Main Street

(Two blocks west of Hemlock Lane) Parking ramp with 924-car capacity Restroom, pay phone, bike rack, bike locker

#### **Parkway Station**

Serving Route 785

9870 Maple Grove Parkway (East side of Maple Grove Pkwy across from Maple Grove Hospital)

Parking Ramp with 800-car capacity Restroom, emergency phone, bike rack, bike locker

#### **Zachary Lane**

Serving Route 782 11332 96th Avenue North (Zachary Lane and Highway 610) Surface lot with 322-car capacity Shelter, bike rack

#### **Cross Winds Church**

Serving Route 783 15051 Weaver Lake Road (Weaver Lake Road between Ranchview and West Fish Lake Road)

Surface lot with 125-car capacity Shelter, bike rack

## **Shepherd of the Grove Church**

Serving Route 780

11875 Eagle Lake Drive (Hemlock Lane and West Eagle Lake Drive) Surface lot with 50-car capacity Shelter only

The City of Maple Grove is not responsible for theft or damage to vehicles parked at any Park & Ride locations. No overnight parking. Speed limits are 5 mph.

# **Have a Pleasant Journey**

Follow these rules and guidelines to make everyone's ride better

Out of courtesy to others, please set your phone to vibrate, or to ring quietly. Please limit the

#### **Carry-on Items/Packages**

Please hold all carry-ons or put them on the floor by your feet. Keep aisles clear and do not use empty seats for your packages. Drivers can refuse service to riders whose

#### **Bus Exiting Procedures**

Quick, efficient exiting begins with standees departing first, followed by seated passengers from front to back to ensure safety and order.

#### **Transit Station Boarding**

Form an orderly line inside the lobby starting from the east end. If the line gets too long, we ask that you not stand in the stairwells. Instead, form a wraparound line along the divider ropes placed in the center of the lobby.

If asked, please move from seats reserved for seniors and those

#### **Beverages on Buses**

Please transport your beverage in a sturdy container with a secure lid that will not spill if tipped. People standing cannot possess any type

## **Transit Stations**

Maple Grove Transit Station (Route 781 & 789) Parkway Station (Rt. 785)

Our premier Transit Stations include FREE parking ramps and amenities such as:

- Indoor climate-controlled waiting lobby
- Canopy-covered bus pull-in lane

Restrooms

# • Emergency phone Security cameras Vending machines

# **Dial-a-Ride Service**

The Dial-a-Ride program is an advance reservation, shared-ride, curb-to-curb van service available to all Maple Grove residents.

Rider Reservation Number: 763-493-2200

Service Hours: Monday - Friday from 6:00 a.m. to 6:00 p.m. and Saturday 8:00 a.m. - 4:00 p.m.

Service Area: Within City of Maple Grove boundaries, plus service to City of Osseo, Hennepin Technical College/North Hennepin Community College and Starlight Transit Station (next to Cub Foods in Brooklyn Park)

**Fares:** \$1.75 cash per one way ride (exact change, no checks) Children 5 years old and younger ride free

You can also purchase ten ride punch cards for \$15.00 (you save \$2.50) at the Government Center, Community Center and Cub Foods.

## **Guaranteed Ride Home**

## Taking the bus is great, but what if you need to leave work early?

It happens – sick kids need to be picked up; your boss asks you to work late at the last minute; there's a family emergency and you must leave work now. With the free Guaranteed Ride Home program, Maple Grove Transit riders never have to worry about being stuck at work, when they really need to

Participants can use a Guaranteed Ride Home up to four times per year or \$100 in value, whichever comes first. Use it on a bus or train and we'll reimburse your Go-To Card or pass for the fare you paid. Take a cab and you'll be reimbursed for the cost of the ride after you submit the receipt.

Guaranteed Ride Home will give you peace of mind, but you must be registered to participate. Get more details and register online today at www.metrotransit.org/grh.

## Rider Alerts Via eSubscribe

To receive Rider Alerts via e-mail, go to www.maplegrovetransit.org and click on Rider Alerts.

# **Emergency Notices and Information**

In the event of an emergency (service cancellations, detours, etc.) related to Maple Grove Transit, information would be available in a voice mail message at 763-494-5994.

WCCO 830 AM will also announce service cancellations due to weather.

### **Commitment to Fairness**

The City of Maple Grove pledges that you will have access to all Maple Grove Transit programs, services and benefits without regard to race, color, national origin, sex, age, disability or socioeconomic status. The City of Maple Grove will not tolerate discrimination by its employees or entities it contracts with for products and services. These rights are guaranteed to you under Title VI of the Civil Rights Act of 1964. If you believe that you have been discriminated against in relationship to the Maple Grove Transit because of your race, color, national origin, sex, age, disability or socioeconomic status, you may file a written complaint with the City of Maple Grove at this address: City Administrator, City of Maple Grove, P.O. Box 1180, 12800 Arbor Lakes Parkway, Maple Grove, MN 55311

#### Capacity Disclaimer

Maple Grove Transit (MGT) cannot guarantee that every person who desires to park at the park-and-ride facilities will be able to obtain a parking stall. The number of parking stalls is a fixed quantity and are available on a first come, first served basis. MGT cannot guarantee that every person who desires to ride a specific bus or trip on any given day will be able to do so, due to buses having a fixed seating and standing capacity. Bus use is available on a first come, first served basis.

Maple Grove Transit PO Box 1180 12800 Arbor Lakes Pkwy N Maple Grove, MN 55311